



Customer Best Practices

RETAIL



RESPONSIBLE PATRON CHECKLIST

- ✓ All customers experiencing any flu-like symptoms (cough or fever) should not enter the store
- ✓ Customers should wear face coverings before entering the building
- ✓ Look out for signs outside and inside the store for any special guidance to be followed
- ✓ Listen to store announcements for any special instructions
- ✓ Practice the 6' physical distancing rule
- ✓ Do not handle merchandise if you do not intend to purchase
- ✓ If you notice a sanitation/washing station at the entrance, disinfect your hands upon entering and exiting
- ✓ Avoid trying on clothes in store
- ✓ Limit lounging/sitting in changing rooms and at shoe benches
 - Do not gather in groups of more than 10
 - Avoid sitting down
- ✓ Do not use shared water fountains, vending machines, ATM's
- ✓ Avoid public restrooms if possible
 - Avoid unnecessary touching in restrooms
 - Always wash hands
 - Notify a staff member if soaps, paper towels, and other cleaning supplies are low
- ✓ Be mindful where you place personal items throughout the store (i.e. purse, wallet, cellphone, etc.)
- ✓ Pay ahead, contact-less payment models, avoid cash if possible

Other Considerations

- ✓ Check online or call ahead to understand business' expectations and rules that customers should follow
- ✓ When in doubt ask a staff member if you're permitted to do something
- ✓ Remember employee safety is just as important as your own safety
- ✓ Support your favorite retail store - remember to follow, rate, and share them on social media
- ✓ Invite them to join the [#ForFortCollins](#) rally