



Customer Best Practices

SALONS



RESPONSIBLE PATRON CHECKLIST

- ✓ All customers experiencing any flu-like symptoms (cough or fever) should not enter the salon
- ✓ Customers should wear face coverings before entering the building and at all times
 - Customers must wear a face covering while being serviced
 - Any service/product that requires the removal of a mask is not permitted (i.e. beard trimmings, facials, etc.)
- ✓ Look out for signs outside and inside the store for any special guidance to be followed
- ✓ Practice the 6' physical distancing rule
- ✓ If you notice a sanitation/washing station at the entrance, disinfect your hands upon entering and exiting
- ✓ Do not use shared water fountains, vending machines, ATM's
- ✓ Do not accept beverage service
- ✓ Do not use shared water fountains, vending machines, ATM's
- ✓ Bring your own water bottles, books/magazines, etc. - please be mindful where you place items throughout the salon
- ✓ Find a personal area/counter space for your personal belongings - be sure to clean or ask to have the area cleaned before and after use
- ✓ Limit lounging/resting in lobby areas
 - Avoid sitting down
 - Wait in your car or outside until the appointment is ready to start (ask your stylist to call/text you when ready)
 - Allow space between you and other customers in common areas
 - If waiting for a treatment to be completed (hair dyes, nail drying, etc.) be sure to sitting appropriate distance from other customers
- ✓ Wait to be helped:
 - Wandering is not advised
 - Do not handle merchandise if you do not intend to purchase
 - Do not select your own nail polish, avoid unnecessary handling of bottles and nail color sticks
 - Avoid touching fliers/brochures that show a menu of services
- ✓ Avoid unnecessary touching in restrooms
 - Always wash hands
 - Notify a staff member if soaps, paper towels, and other cleaning supplies are low
- ✓ Pay ahead, contact-less payment models, avoid cash if possible

Other Considerations

- ✓ Check online or call ahead to understand business' expectations and rules that customers should follow
- ✓ When in doubt ask a staff member if you're permitted to do something
- ✓ Walk-ins are to be avoided - please call ahead to schedule an appointment
- ✓ Remember employee safety is just as important as your own safety
- ✓ Support your favorite salon - remember to follow, rate, and share them on social media
- ✓ Invite them to join the [#ForFortCollins](#) rally